Service Request

Dealer / Builder / Installer: _____

Contact person: _____ Phone: _____

email address: _____

In the year equipment was installed…. Was the company signed up on a… (check one)

Totally Hayward program: ☐ ***Yes*** ☐ ***No*** ☐ ***Not sure***

Customer Name: _____

Address: _____

City: _____ **Zip:** _____

Phone: _____

Name of Community / Development: _____

Installation / Plaster Date: _____

(note: If no installation / plaster date given, warranty has no other option but to go by date of manufacture)

Equipment Model: _____ **Serial #:** _____

Error Code: _____

Description of Problem:

For Non-Warranty Repairs: ☐ **Charge Homeowner** ☐ **Charge Pool Dealer / Builder**